	Petitions: About e-Petitions - I	Phoenbo		
· July King To Tours	naks Inak Telb			
<u>)</u> () () () () () () () () () () () () ()) Itp://epettions.scottish.pariam	eil.uv		S G
Thirn w Help QProcess Co	r sama			
	Atmosibility Am	eoo keyo Sitemap F	Hore Advertised Sear	nh Gironary Online Updates
The Scottish Parliament	Uuick Search Sea	- Land		
arliamentary <u>U</u> usiness	⊻ut, Loum, huoradu	MSPo Now-	Modia & Evento	Abgut the Fultian ent
	nu	e - e.º. lili . m. System > , b.	ade	
	52.0 0Am	01 12204	the second	342
about e petitions	list o politions	all patitions		
Welcome to e-Peth	loner			
Go to current e pet	ilians:>>			
Do you want to sup	port or comment on a pelit	Senitru nui		
Do you want to use How to raise an e p	the Internet to pathlon the	Parilament?		6 20
After the e-petition				COCO INICICIO
Security measures Deluger polling				C
Privacy policy Late signing				
e-Politioner credits			Pr	eGovernment Good actice 2005 Nominee
Glossary			1912	1042017482600333660000000355311
Do you want to sup	port or comment on a petit	ion online?		
a Longer and second to the	ould support a pattor by acc	ing your name and ad	duess online	

e-Petitioning: Enabling Ground-up Participation

Nicholas J. Adams¹, Ann Macintosh¹, and Jim Johnston²

^{1.} International Teledemocracy Centre, Napier University
 ^{2.} The Scottish Parliament

I3E'2005 – e-Petitioning: Enabling Ground-up Participation

28th October 2005

: [[(

Overview

- Introduction
- e-Petitioner System
- e-Petitioner and the Parliamentary Process
- Impact of the e-Petitioner System
- Transferability of e-Petitioner
- Conclusions

I3E'2005 – e-Petitioning: Enabling Ground-up Participation

28th October 2005

1

Introduction

- The Scottish Parliament was officially opened in July 1999
- 4 key principles foundational to its work:
 - Sharing the Power
 - Accountability
 - Access and Participation
 - Equal Opportunities
- Public Petitions Committee established as an integral part of widening access and participation
- Technology seen as a useful tool to assist in this

I3E'2005 – e-Petitioning: Enabling Ground-up Participation

28th October 2005

The e-Petitioner System

 Two core components:
 a. Front End – citizens area
 b. Back End – secure administration area for Public Authority

28th October 2005

: [](

🧿 🕘 🚇 🔍 Ille://epettions	seettishipariamark.oglis. Lett.oris.	anh.	- G
Holp QProote Dec same			
	onihility Access keys Sitem	op Hold Advanced Se	in the I G copary Online .
The Scottish Quick Searce Parliament	h Saact	A STREET	
antary ∐usinass 🛛 ⊻_1, _2,m, h	Longo MSPo N	uwu Modili & Evento	About the Fultian ont
Padia no Lay Bas nos - Con milana	Contraction of the second s	TIMES IN CONTRACTOR OF THE OWNER.	-
	etitions <u>all petit</u> h	1185	192
ublic Petitions Committee: e Pet tout e petitions fist e p r view a petition click on a subje		JIII:	
uutepeliliuns fistep		Clusing Date:	Slatus;
o <mark>out e petitions a fist e</mark> p i view a petitio n stick on a subje	sct below.		Status:
rout e pelitions fist e p r view a pelition click on a subje Subject:	sct below.		Status: Collecting Signatures
rout é petitions — list e p view a petition click on a subje Subject: Scottish Parliament: Session 2	ect below. Principal Petitioner:	Clusing Date:	Collecting

100.005

e-Petitioner – Front End

- This enables citizens to:
 - View guidance on the (e-)petitions process
 - Download an e-Petition template
 - List e-Petitions
 - View background information on e-Petitions
 - View/Sign e-Petitions
 - Participate in a **discussion** about the e-Petition
 - Send email to 'Tell a Friend' about the e-Petition
 - Keep up to date with the Petition's progress through a feedback page

28th October 2005

The Scottish Parliament	Accessibility Acces	ss keys <u>Sitemap e p</u> Atband	<u>cec Bearch Glossary Online L</u>	lpdates
Parliament	Quick Bearsh	1 Charles Million		
iamentary Business		CHINE AND CONTRACT		and a
Contraction Solling and the set	s'et, Learn, Interact 👘 🐻	1SFs News, Madia & Eve	ents About the Parliament	147
- "me + Fiulia" (auta) Busin	<u>w? 7 mini 70%? Po_in?6 linny</u> ?	-Petili no Sa-lei 🤌 1 +18	10	
Public Petitions Con	mittee: e Petitions			
LA BOSSAU MES	1000			
Disposal of Listed B	manda		Les .	2
about e petitions	list a patilions	view/sign petition	intormation	
<u>discussion</u>	view signatures	progress in parliament	tell a triend	
Disposal of Lis Raised by: Ms	ted Buildings Fintence Royle on 65 Occob	ia: 2005		
Field ament to u meaning/ull card	ge the Scoti sh Executive to r b consultation and actorals pr	Yest Durbartonish te li elitage utd. e¢u re Local Authornies to condu occifiums with top local communi do⊶michtu hold in goti o Dwrbroh	uct structured and ity coftee any disposal	
[•] All fields are	tition All in the form helow compulsory, except <i>Finall</i> or signatures - 30 October 2	an a		

e-Petitioner – Back End

- This enables Public Authorities to:
 - Create and edit e-Petitions
 - Moderate the online discussion forum
 - View signature information and remove any that are clearly invalid
 - Create reports on e-Petition signatures and discussion comments for submission to the Public Petitions Committee
 - View and report on the **Questionnaire statistics**

28th October 2005

> Zallismentars Busines? Lommittees? Public-childing Suster > Loady plic Petitions Committee; e Petitions; Admin utilish Civic Furum anse Passwere User At him Legout Incertain desaission generate view statistics generate report atticture Moderate Discussion
Attish Civic Furum <u>stole Password, UsenAtinin, Logout</u> <u>Arceath</u> <u>derate</u> <u>view statistics</u> <u>generate report</u> <u>make comment</u> <u>signatures</u> <u>etitioner Moderate Discussion</u>
anse Password, UsenAtimin, Logout Mick Acams log interate denate yiew statistics generate report make comment etitioner Moderate Discussion
t <u>preate</u> <u>discussion</u> <u>questionnairo</u> <u>signatures</u> derate <u>view statistics</u> <u>generate report</u> <u>make comment</u> etitioner Moderate Discussion
t <u>preate</u> <u>discussion</u> <u>questionnairo</u> <u>signatures</u> derate <u>view statistics</u> <u>generate report</u> <u>make comment</u> etitioner Moderate Discussion
etilianer Moderate Discussion
S Back to discussion monu
S Back to discussion monu
S Back to discussion monu
Naplay Comments: Threaded / Estended
All comment test / Short .ex.
eralare some of the comments added so fat. To read more, just click on the comment you want
there is a + sign before a comment, you can clipe on the see the replice

e-Petitioner and the Parliamentary Process

- Petitions can be electronic, paper or both
- Once petition text is agreed the petition is posted using the e-Petitioner admin site
- Petitions run 4-6 weeks
- On closure a report is created (using e-Petitioner admin tools) and submitted to the Public Petitions Committee
- e-Petitioner's progress page is regularly updated to provide feedback to Citizens

I3E'2005 – e-Petitioning: Enabling Ground-up Participation

28th October 2005

Impact of the e-Petitioner System

In 12 months since formal launch in Feb 04:

28th October 2005

: []

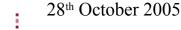
- 20,812 signatures,
- 639 comments, on
- 45 e-petitions

Currently 4 active e-Petitions

Impact of the e-Petitioner System II

6 month period: Nov 2004 – April 2005

- Number of visitors 30,594
- Average duration 147sec
- Pages viewed/visitor 3.55



1

Transferability of e-Petitioner

... but e-Petitioning does not only have to be done at a national level ...

- e-Petitioner has also been used by two English Authorities:
 - Bristol
 - Royal Borough of Kingston-Upon-Thames

28th October 2005

: ||(

stol City Council - Phoents	S			
Jak Yan it joosmaks int				
💽 🥝 🔘 🚳 😽 Utilias	w.bristo-als.gov.ck/ter.yepstiti.in.hu f		G	
iana e Halp 🤤 Process Dec saras				
1.5 PD				
	Charles .		search	in a
home home	your council	aliout leis	ure & husiness	
COL Page	council services	bristel tou	rism	Inc
		283		
o view a petition click on a o view archived petitions, s	select the year from the drop-	se Petition guidanc		
o view a petition click on a o view archived petitions, s	subject below. select the year from the drop-	se Petition guidanc		ŝ
o view a petition click on a o view archived petitions, s new: Coment Pelitions 💽 🔣	subject below. select the year from the drop-	se Petition guidanc	k 'Go'.	
o view a petition click on a o view archived petitions, s rew: Coment Petitions 💌 🤇 Subject:	subject below, select the year from the drop- p Principal Petitioner: ay	se <u>Petition guidanc</u> down list and then clic	k 'Go'.	

	levenile			
Blo Edit yow Go Ecouraria	s Dols Edp			
3, G, Ø 6 0 F#	tpyjo prtificną lungstaniące w wietst "por	finas asa		C
CPINE IN Felt. CPINE IN DELLA	kins .			
hi Noniyolin Aranse Koyo				Royal
Royal Borough of	Kingston upon Tha	mes		Royal
il.Ju⁺ = 2005			5	
📕 Home 🛛 📕 Neighbauchvo	ndes 📕 Norwe 📔 Bill Paym	ents 🚺 Jub Vacam	_	Contact Us
A-Z of Council Services			(margare)	
Quick Links	Royal Borough of			
ouncil and Democracy Contact Us	Kingston e-Petitions			
Councillors			TANK SHE	
Committee Minutes	About c-Petitions List of e-F	ctitions Conditions o	Use Petition Guid	ance
Your Council				
55 VEISS 10		the state of the		
Democratic Processes and	To view a petition click on a subj To view archived petitions, selec		wn list and then click 'C	GD'.
Democratic Processes and Events	To view archived petitions, selec	t the year from the drop-di	own list and then click 'C	JD'.
Democratic Processes and Events • Campaigns	To view archived petitions, selec		own list and then click 'C	āD'.
Democratic Processes and Events Campagns Positions Guidance	To view archived petitions, selec	t the year from the drop-di	own list and then click 'C Closing Date:	50'. Status:
Democratic Processes and Events Campaigns Positions Positions Guidance • Petitions Form	To view archived petitions, select View: Correct Petitions : 6 Subject:	t the year from the drop-di		-2.58,00077
Democratic Processes and Events Campaigns Positions Positions Form Liectures	To view archived petitions, select View:	t the year from the drop-di		
Democratic Processes and Events Campaigns Positions Positions Form Liectures	To view archived petitions, select View: Correct Petitions Con- Subject: Kingston Town Keep Kingston Chriotmez	t the year from the drop-di Principal Petitioner: <u>Elmon Blatchiy</u> ,	Closing Date:	Status:
Democratic Processes and Events Campaigns Problems Politions Guidance • e-Petitions Form Flectures GLA, MPs & MEPs	To view archived petitions, select View: Correct Petitions (Correct Petitions) (Correct PetitiPetitions) (Correct Petitions) (Correct Petitions) (t the year from the drop-di Principal Petitioner:		-2.58,00077
Democratic Processes and Events Campaigns Positions Positions Guidance • e-Petitions Form Flectures GLA. MPs & MEPs Council Tax Data Protection and Freedom of Information	To view archived petitions, select View: Commit Petitions Com Subject: Kingston Town <u>Keep Kingston Chriother</u> Market For The Community	t the year from the drop-di Principal Potitioner: <u>Elmon Blatchly,</u> <u>Director of Omacka</u>	Closing Date:	Status:
Democratic Processes and Events • Companys • Postitions Guidance • e-Petitions Form Hections GLA. MPs & MEPs Council Tax Data Protection and Freedom	To view archived petitions, select View: Correct Petitions (Correct Petitions) (Correct Petitions) (Correct Petitions) (Correct) (Corre	t the year from the drop-di Principal Potitioner: <u>Elmon Blatchly,</u> <u>Director of Omacka</u>	Closing Date:	Status:
Democratic Processes and Events Campaigns Patitions Guidance • Patitions Form • Patitions Form • Liectums GLA. MPs & MEPs Council Tax Data Protection and Freedom of Information	To view archived petitions, select View: Correct Petitions (Correct Petitions (Correct Petitions (Correct)) Subject: Kingstan Town Keep Kingstan Town Keep Kingst	t the year from the drop-dr Principal Potitioner: <u>Simon Blatchiy,</u> <u>Distator of Omaska</u> <u>Nature 1 ht</u>	Closing Date: 08 May 2005	Status: Done uded

Transferability of e-Petitioner II

... and now more recently it is also being piloted by the German Bundestag ...

I3E'2005 – e-Petitioning: Enabling Ground-up Participation

i ITC i

28th October 2005



Conclusions

e-Petitioner has:

- Given Scottish citizens a tangible mechanism to hold
 their elected representatives accountable
- Attracted 20,812 signatures,
 639 comments, on
 45 e-petitions
- Demonstrated its transferability:
 - a. National level Bristol/Kingston
 - b. Internationally German Bundestag

I3E'2005 – e-Petitioning: Enabling Ground-up Participation

28th October 2005